

Steps to adjust the ribbon sensor of the PR5302

Step 1. Check that there is no card inside the unit with the power off.

Step 2. Turn the power on. (Continue to further steps even if an error occurs.)

Step 3. Remove ribbon from the unit.

Step 4. Set the ribbon type to "NO RIBBON TYPE" in the user mode of the printer. Then exit out of user mode.

Step 5. Enter the "H.Roller Check" in Service Mode after initialization. (See the PR5300 Service Manual for operation of service mode.) In the "H.Roller Check", sub menu select sensor adjustment. The sensor adjustment should read complete with a value once executed. Then exit out of service mode.

Step 6. Reset the ribbon type to previous type in the user mode.

This will complete the adjustment of the sensor and should resolve any heat roller out ribbon errors. If this adjustment does not solve any heat roller ribbon errors, than the unit may need servicing.